

# **Consult, Appointing, and Management (CAMO) Update**



**Mr. Scott Graham**

# Overview

---

- Mission
- Current Status
- Transition Status
- Goals

# CAMO Mission

---

- Serve the SAMM's primary source of consults, appointments, and referrals
- Recapture Prime leakage through optimization of the SAMM direct care system
- Serve as a common interface with Humana for both deferrals to the network and First Right of Refusal



# CAMO

## Current Status

---

- Established operations 4 Oct 04
  - BAMC Specialty and Primary Care Clinics
  - WHMC Specialty Clinics only
    - WHMC Primary Care Clinics in Nov 04
- Blended WH and BAMC appointing staff
- Specialty Care
  - 13 BAMC clerks
  - 13 WHMC clerks
    - Gaining 6 from WHMC and 1 from RAFB in Nov 04
- Primary Care
  - 5 BAMC clerks
  - 9 WHMC clerks
- Point-of-Contact at each MTF

# AMO Service Line Transition Status

**BAM**  
**C**

**WHM**  
**C**

Interdependent GME  
programs

Allergy  
Audio/Speech  
Behavioral Health  
Cardiothoracic (11/01)  
EFMP  
Endocrinology  
Family Medicine  
General Surgery  
Health Promotion  
Internal Medicine  
Medical Exams  
Neurology  
Neurosurgery (11/01)  
Occupational Therapy  
Optometry  
Orthopedic Surgery  
Pain Clinic  
Plastic Surgery (11/01)  
Physical Therapy

Adolescent (11/29) →  
Cardiology (11/01) →  
Dermatology  
Gastroenterology  
← Hematology (11/01) →  
OB/GYN (12/13) →  
Oncology (11/15) →  
← Ophthalmology  
Otolaryngology  
Pediatrics (11/29) →  
← Pulmonary CC (TBD)  
Rheumatology  
Urology

Allergy (11/15)  
Audio/Speech  
Behavioral Health  
Cardio Thoracic  
Chiropractic (12/13)  
Endocrinology  
Family Medicine (11/04)  
General Surgery  
Internal Medicine (11/04)  
Life Skills (12/13)  
Nephrology  
Neurology  
Neurosurgery  
Nutritional Medicine (12/13)  
Occupational Therapy (11/15)  
Optometry (11/15)  
Orthopedic Surgery  
Pain Management (11/01)  
Physical Therapy  
Plastic Surgery  
Podiatry  
Sleep Lab (11/29)  
Vascular

CAMO Booking

CAMO Not Booking (Transition Date)

Pending Indicated Facility

# CAMO Goals

---

- Seamless First Right of Refusal referral management
- WHMC Primary Care appointing Nov 04
- Remaining Specialty Care appointing Jan 05
- Completion of permanent location at BAMC May 05



***San Antonio MM0***